

Your privacy is our priority

 jonesdigital.co/privacy



Privacy Policy

A clear explanation of what data we collect, why we need it, how we protect it, and the rights you have over your information.

Prefer to keep a copy? [Click here to download a PDF version of this policy](#) for your records.

What Information We Collect

Information You Give Us

When you fill in a contact form on our website, you provide your name, email address, phone number, and details about your project. You choose what to share — we only ask for what we need to respond to your enquiry.

Information We Collect Automatically

When you visit our website, we may automatically collect anonymous analytics data — such as which pages are visited, how long visitors stay, and what type of device they use. This data is aggregated and cannot identify you personally.

Information from Third Parties

We use Cloudflare Turnstile on our contact forms to prevent spam and automated abuse. Cloudflare may process certain technical data to verify that form submissions come from real people.

How We Use Your Information

We use the information we collect only for the following purposes:

To respond to your enquiries and provide quotes for our services

To communicate with you about your project throughout the design process

To improve our website and services based on aggregated analytics

To protect our website from spam, fraud, and abuse

To comply with legal obligations

To send you relevant information about our services — only if you've asked us to

We do not sell, rent, or trade your personal information to third parties. We will not share your data with anyone outside of Jones Digital except as necessary to provide our services or as required by law.

Data Retention

We keep your personal information only for as long as necessary to fulfil the purposes described in this policy — typically the duration of your project plus a reasonable period for follow-up and legal compliance. Enquiry form data is retained for up to 12 months unless you become a client, in which case it becomes part of our project records.

Data Security

We take appropriate technical and organisational measures to protect your personal data against unauthorised access, alteration, disclosure, or destruction. Our forms are protected by CAPTCHA verification, and all data transmission is encrypted via HTTPS.

Your Rights

Under the Data (Use and Access) Act 2025 and UK data protection law, you have the following rights regarding your personal data:

Right to Access

You can request a copy of the personal data we hold about you.

Right to Rectification

You can ask us to correct any inaccurate or incomplete data.

Right to Erasure

You can ask us to delete your personal data in certain circumstances.

Right to Restrict Processing

You can ask us to limit how we use your data in certain circumstances.

Right to Data Portability

You can ask us to transfer your data to another organisation.

Right to Object

You can object to us processing your data for direct marketing.

To exercise any of these rights, please contact us using the details below. We will respond within one calendar month. There is no charge for these requests unless they are manifestly unfounded or excessive.

You also have the right to lodge a complaint with the [Information Commissioner's Office \(ICO\)](#) if you believe your data has not been handled in accordance with the law.

Contact Us About Your Data

Last updated: July 2026. We may update this policy from time to time to reflect changes in our practices or legal obligations, including the Data (Use and Access) Act 2025. Changes take effect immediately upon posting to this page.

Ready to start your project?

Get in touch and let's talk about how we can help your business grow with strategic design.

[Start Your Project](#)